

Thank you for choosing Watson Mortgage Corp. for your new home mortgage. We would appreciate your comments about our service to you during your recent real estate transaction. Please complete this evaluation and give it to your closing agent prior to leaving your closing appointment today.

1. Why did you choose WATSON MORTGAGE? _____

2. Did you get an answer about whether you were qualified for your mortgage at our first meeting? Yes < > No < >
If No, please tell us why. _____

3. Did you close on time? Yes < > No < >
If No, please tell us why. _____

4. Did a Watson Mortgage representative attend the closing? Yes < > No < >

5. Are you satisfied with the service you received from your Mortgage Consultant Valerie Clymer? Yes < > No < >
If No, please tell us why. _____

6. Are you satisfied with the service you received from your Processor Debbie Smith? Yes < > No < >
If No, please tell us why. _____

7. Are you satisfied with the service you received from your Closer? Yes < > No < >
If No, please tell us why. _____

8. Would you recommend Watson Mortgage to a friend or relative? Yes < > No < >
If No, please tell us why. _____

9. Do we have your permission to use your comments in Watson Mortgage marketing efforts? Yes < > No < >

10. How would you rate our courtesy? Excellent < > Good < > Poor < >

11. How would you rate our efficiency and speed? Excellent < > Good < > Poor < >

12. What did you like best about your experience with Watson Mortgage Corp? BEING PROFESSIONAL AND PLEASANT

13. How could we improve our service to you? YOU CANNOT IMPROVE PERFECTION

14. What is your new phone number? _____

15. What is your Email address? _____

Thank you for taking the time to complete this survey. We look forward to servicing all of your future mortgage and real estate related needs.